



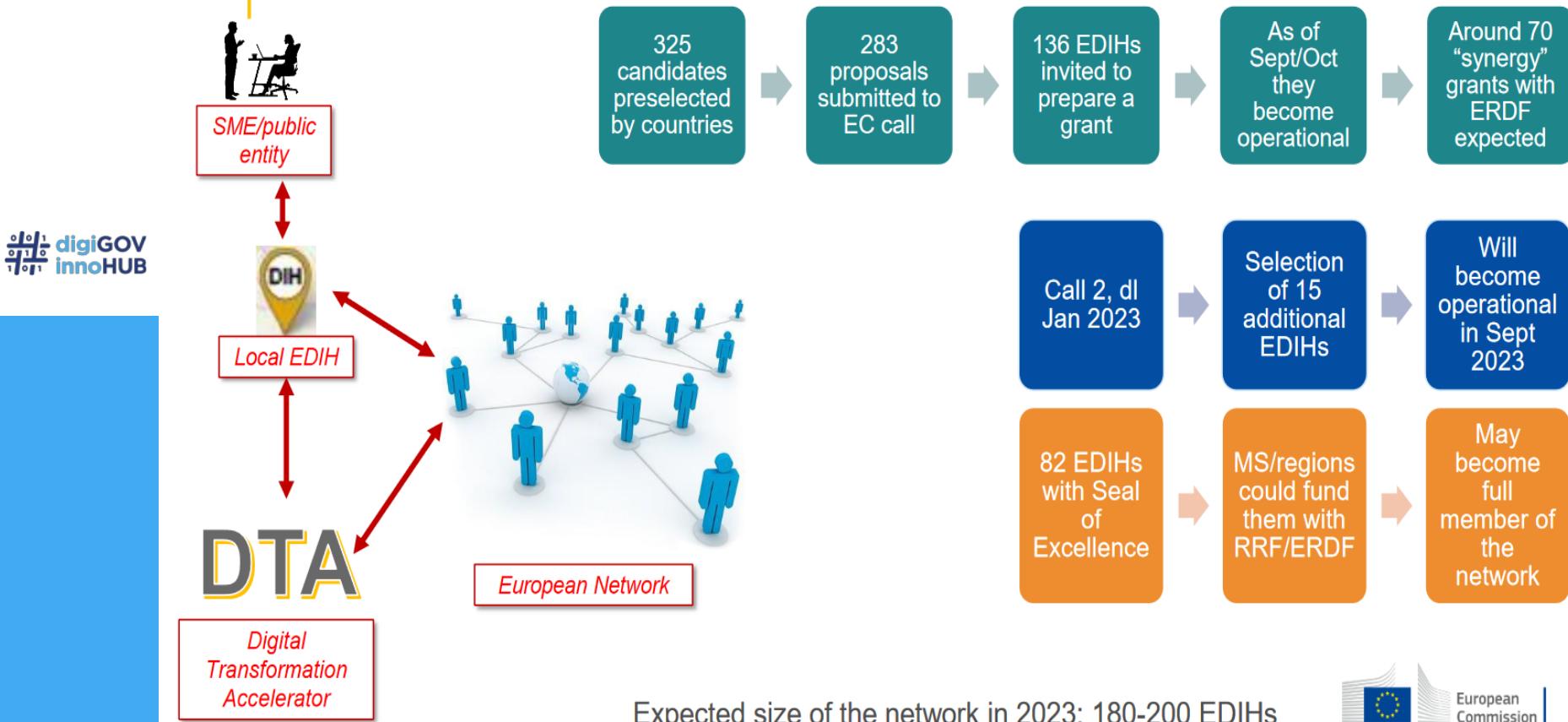
# The Greek EDIH for Public Services

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Coordinator, GRNET

Synergies for the future, 10 Mar 2023

# Network of European Digital Innovation Hubs





## Strategic Partners



# **Our Mission**

To advance Digital Transformation  
in the Public Sector  
fostering Synergistic Innovation  
and Openness



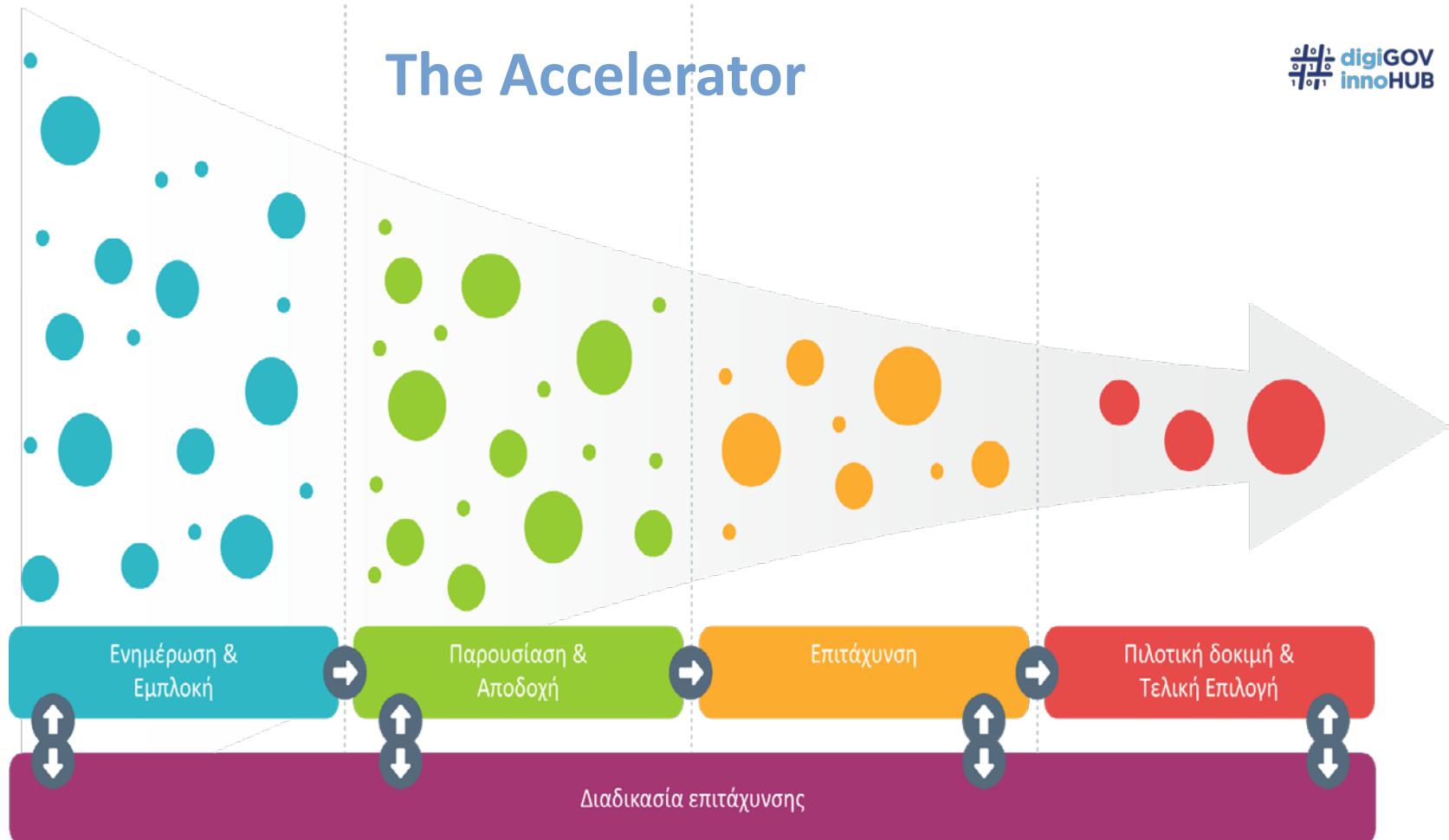
# Our Objectives



GR digiGOV innoHUB aims to

- Support the development of a **new generation of Public services**, utilizing **Advanced Digital Technologies** (AI, Blockchain, mobile Internet, 5G, HPC, IoT, Cloud, etc) and based on open standards and open source solutions for citizens and businesses;
- Enrich the **ecosystem** of Digital Transformation actors, advance their **Skills** and **Synergies**, strengthen the **communities of practice**;
- Foster **innovation in Public Administration**, transforming it into a large innovation buyer and **investor**.
- Facilitating **Networking** Intra-Regional and International cooperation, and **Synergistic** activities and endorsement of **Open principles** in Governance and Digital Transformation.

# The Accelerator



# Expected Outcomes

Expected Actions and Outcomes	Description	1st Year	2nd Year	3rd Year	Totals
<b>Projects &amp; Beneficiaries</b>					
Successful Projects (Target)	Final pilot projects	>4	>8	>12	>24
Candidates	Proposals submitted to Challenges	32	60	80	172
Beneficiaries	SMEs and PSOs	16	30	40	86
Phase A Pre Accel	(funneling)	15	23	30	68
Phase B Accel	Projects elaborated	8	15	20	43
<b>Activities</b>					
Events (i.e. Networking Activities, etc.)	number of events	2	3	4	9
Training Activities (i.e. webinars, workshops, etc.)	number of training events	8	12	16	36
Educational Material (MOOC's, etc.)	number of educational units	10	25	50	85
Trainees	trainees	200	350	450	1000
Investor Pitching Sessions	networking sessions	2	2	2	6
Regional motivating events	number of events	6	6	6	18
Collaborations with other HUBs	established collaborations	4	8	12	24
<b>Intangible Assets</b>					
Digital maturity assessment	organisations assessed	32	60	80	172
Access to Knowledge (Sandbox, Mentoring, Coaching, Repositories)	per project	23	38	50	111
Access to Infrastructure	per project	8	15	20	43

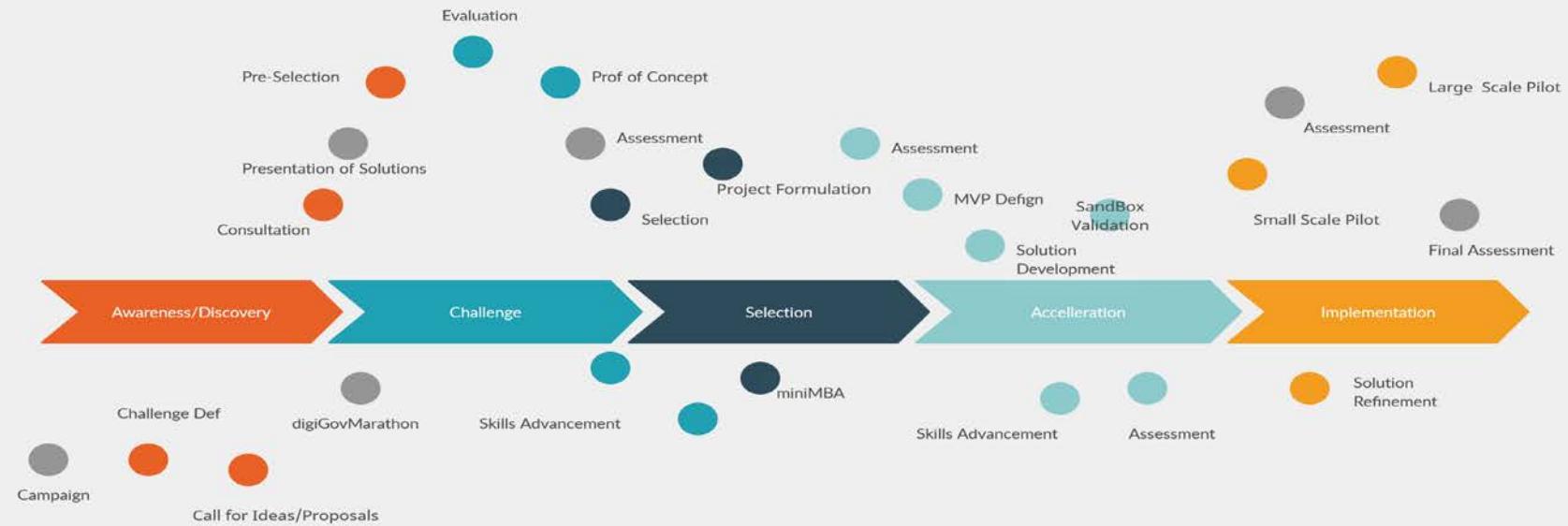


# KPIs

No	KPI description	Measure
<b>Impact indicators to evaluate the performance of the hub</b>		
#PO1	Number of businesses and public sector entities, which have used the EDIH	Increase in % per quarter
#PO2	Amount of additional investments successfully triggered (i.e. venture capital, bank loans, etc.)	Increase in euros per year
#PO3	Number of Collaborations with other EDIHs and stakeholders outside the region at EU level	Increase in % per quarter
#PO4	Number of Infrastructures jointly shared / joint investments	Increase in % per year
<b>Support of the Digital Transformation Accelerator</b>		
#PO5	Increase in digital maturity of organisations (DTA)	Increase in % of maturity index of DTA
#PO6	Market maturity of innovations (Innovation Radar)	Market ready / Business ready / Tech ready / Exploring
#PO7	Market creation potential of innovations (Innovation Radar)	Very high / Noteworthy / Moderate
<b>Broad domain indicators</b>		
#PO8	Conversion rate of the SMEs/ public bodies, from audit to "test before invest" to "skills and training" and "support to find investment"	Division (%): Number of SMEs or Public Bodies changing status / per quarter
#PO9	Number of successful business cases (or firms founded)	Increase in % per quarter
#PO10	Number of activities outside the region at EU level or internationally	Increase in % per quarter
#PO11	Number of people following training courses and educational material on digital skills	Increase in % per quarter
#PO12	Increase in regional competitiveness	Increase in % per year

# Project Journey

## The DigiGOV-innoHUB Project Journey



# Assortment of Services



## DigiGOV CalVal

Digital Maturity  
Assessment, selection, and  
Project Journey design

## DigiGOV Lab

Test before Invest, Sandbox,  
Acceleration and pilot  
implementation

## DigiGov Agora

Funding and Investment  
Support, PCP, PIP,  
Marketplace

## DigiGov Academy

Providing the skills for Digital  
Transformation

## DigiGov Forum

Networking and Ecosystem  
Growth

# GovTECH4all - EU incubator



# International EDIH cooperation



**Memorandum  
of Understanding and Cooperation for the creation of an  
International Public Services Corridor**

# Thank You!



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